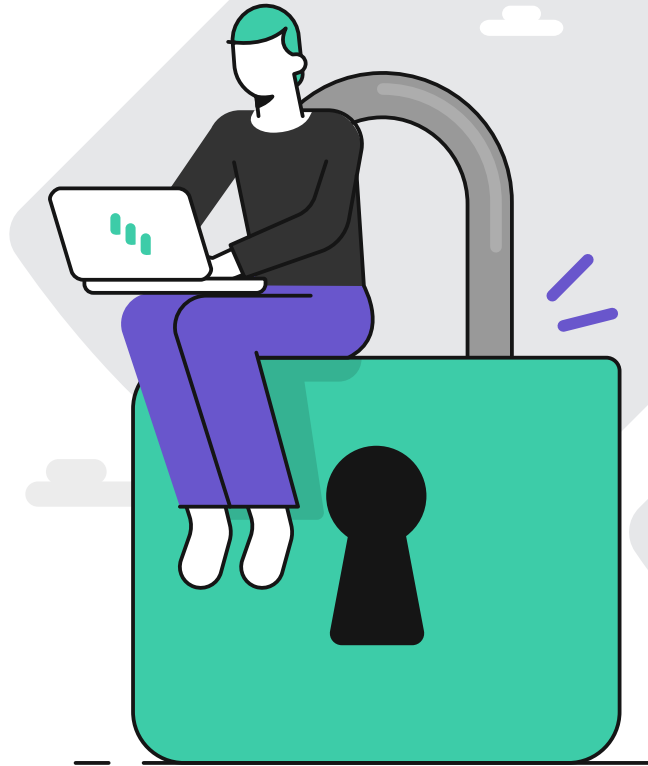




Kontent.ai



whitepaper

Kontent.ai's Security Commitment.

Providing peace of mind with an accredited approach.

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Data security and compliance.

Assurance that goes beyond the status quo.

Our promise.



✓ Choice of data centers

— US, EU, AUS or custom*

[LEARN MORE →](#)

✓ Guaranteed uptime

— A minimum of 99.5%
— custom SLA uptime available

[LEARN MORE →](#)

*dedicated infrastructure offers custom locations

✓ 24/7 backups

— Data is backed up daily
and stored for 30 days

[LEARN MORE →](#)

✓ GDPR compliant

— We value the privacy and
security of our customers

[LEARN MORE →](#)

Roadmap – Compliance & Certifications.

	Developer	Scale	Scale+	Enterprise
Secure Delivery API	×	☑	☑	☑
Localization permissions	×	☑	☑	☑
Collection permissions	×	×	×	☑
Single sign-on	×	×	☑	☑
Multifactor authentication	×	×	×	☑
Audit log	×	×	×	☑
Custom roles	0	2	3	5+
User management API	×	×	×	☑
Choice of data center	×	☑	☑	☑
SLA	×	99,5%	99,5%	Custom
Secure Assets - Advanced Asset Management	×	Add-on	Add-on	Add-on

Compliance / Certification	Kontent.ai
ISO 27001	☑
ISO 27017	☑
SOC 2 Type 2	☑
GDPR (externally verified)	☑
ISO 27018	roadmap 2023*
GLBA (self-assessment)	roadmap 2023*
HIPAA (self-assessment)	☑
CSA STAR	☑
SOC 3	roadmap
TISAX	considered
IRAP	considered

*Not binding, for informational purposes only

Dedicated infrastructure.

An optional add-on for increased control.

The benefits of dedicated infrastructure.

- Enhanced security for all data stored in Kontent.ai
- Improved levels of confidentiality, data integrity, and availability
- Supports regulatory compliance

Dedicated infrastructure add-ons.

- Data and resource isolation
- Domain name-level isolation
- Additional features and controls (WAF, anti-malware)
- IP whitelisting
- Export logging
- Restricted access for chosen email domains and subdomains
- Improved performance and customizations

Dedicated infrastructure availability.



Enterprise upgrade

Available as an optional add-on to a Kontent.ai enterprise subscription.



Fully configurable

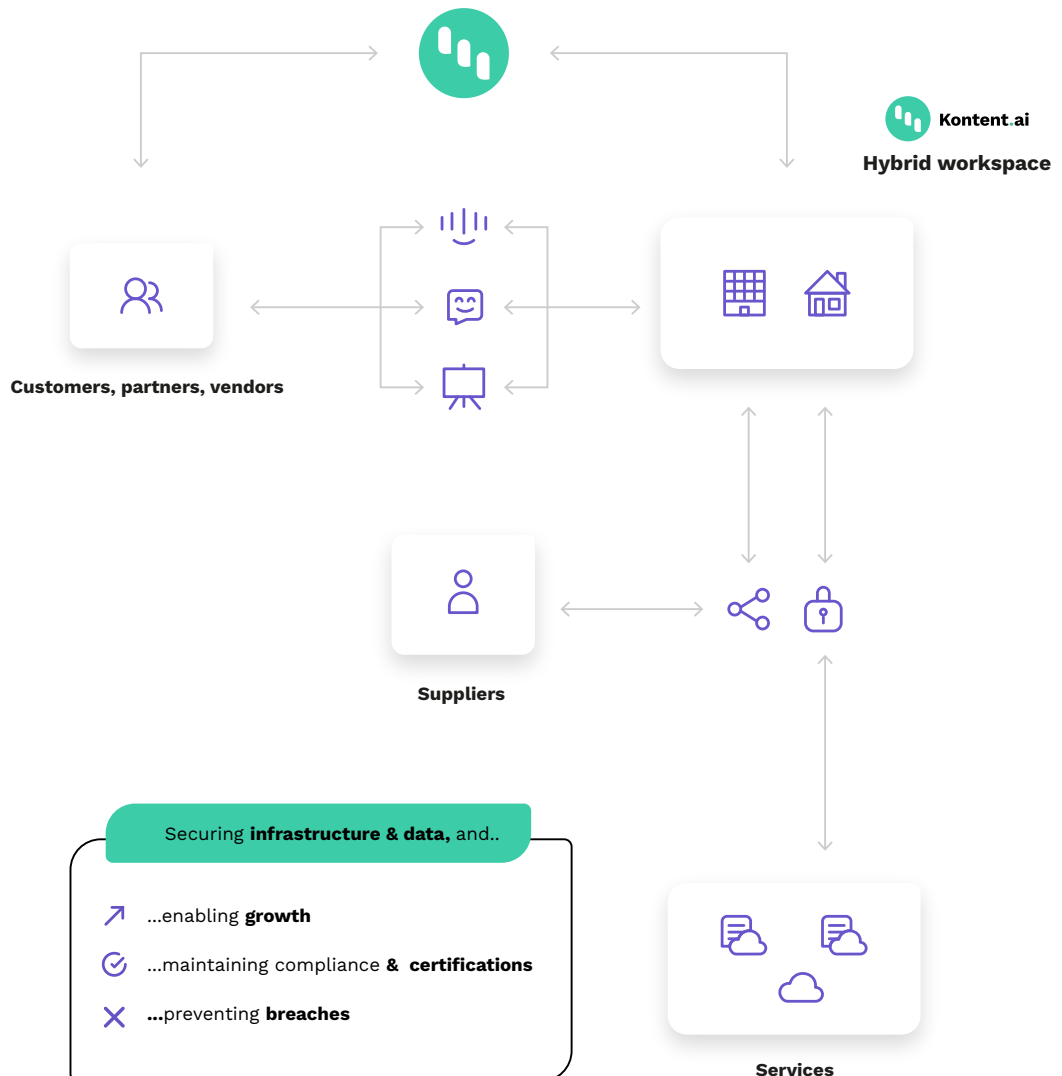
Additional features of dedicated infrastructure are set up according to business needs.



Tailored solution

Pricing and options for dedicated infrastructure are customized. Contact us for more details.

Kontent.ai internal security processes.



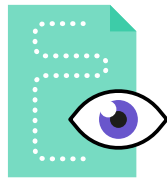
Kontent.ai Security Team.

Experience from various locations, company sizes and industries including:

— Software
— Consulting

— Finance / Banking
— Hardware / IoT

— Research
— (State-level) CSIRT



Our vision:

Be a trustworthy partner with an amazing security culture.



Our mission:

Building trust, empowering people and managing risk to secure us and our clients.



Our Internal Security Framework.

Governance

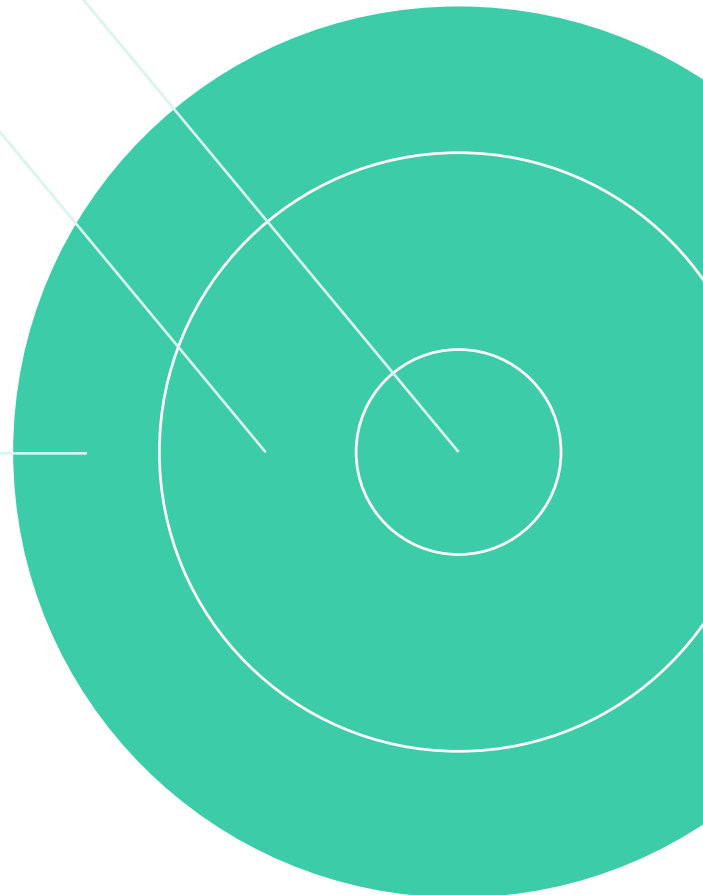
- Board and Executive Management Team support
- Security Steering & Compliance Committee oversight
- Policy definition and enforcement

Risk Management

- Risk appetite definition
- Asset inventory and process map
- Regular Business Impact Analysis
- Qualitative and quantitative risk assessment
- Risk mitigation and acceptance process tracing
- Key Risk Indicators measurement and reporting

Compliance

- Control framework implementation (ISO 27001, SOC 2, NIST CSF, CSA CCM, OWASP SAMM, CIS controls & benchmarks)
- Internal and external audit
- Privacy and personal data protection
- Supply chain security management

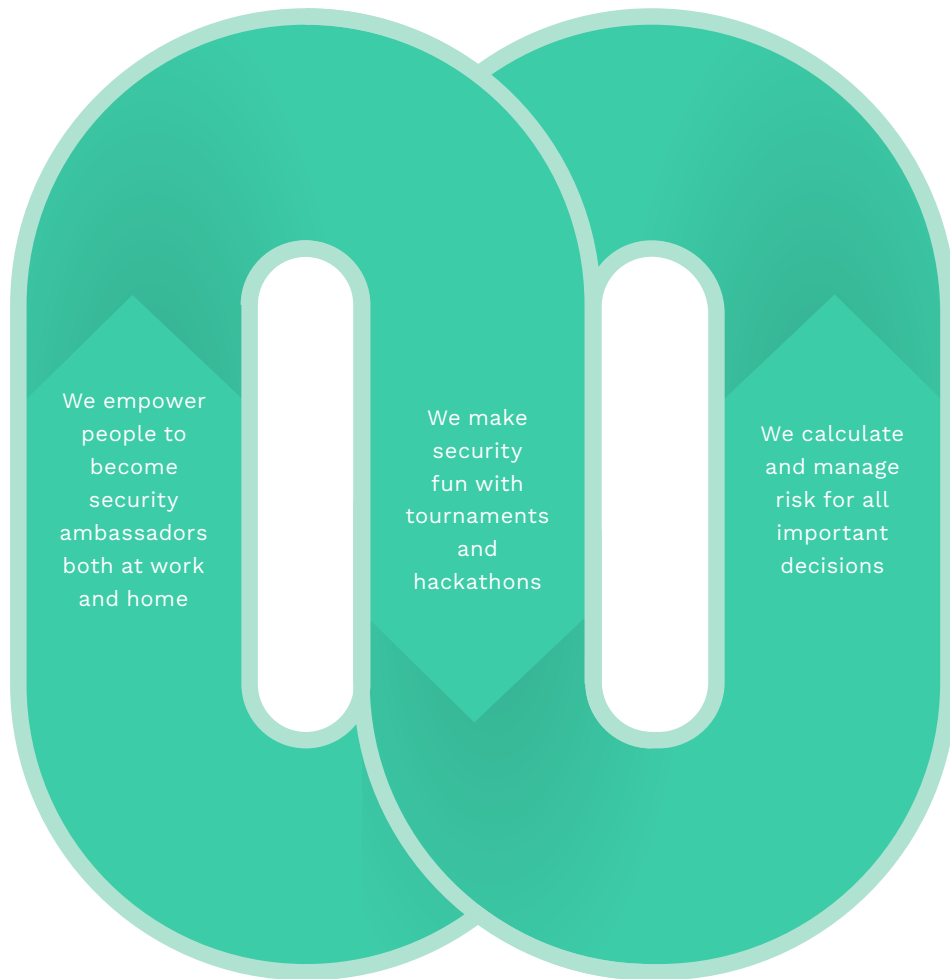


Secure Development Lifecycle.



Learn more about Kontent.ai's SDLC in Agile Methodology [here](#).

Security Culture.



Explore the importance of security culture for businesses and its significance for us at Kontent.ai in our [blog post](#).



Kontent.ai

About Kontent.ai.

Kontent.ai is the headless CMS that enables organizations to have complete control over content to speed up time to market and engage meaningfully with audiences across channels.

With offices in New York, London, Amsterdam, Brno, and Sydney, Kontent.ai supports global customers including Zurich Insurance, Algolia, and Oxford University. [Kontent.ai](https://kontent.ai) is a Microsoft partner and MACH Alliance member, recognized by both Gartner and Forrester. Visit kontent.ai to learn more about how we empower leading organizations.

[**SCHEDULE YOUR DEMO →**](#)

