

KONTENT.AI®

White paper



Kontent.ai's security commitment

Providing peace of mind
with an accredited approach

by Kontent.ai Team

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Data security and compliance

Assurance that goes beyond the status quo.

Our promise



✔ Choice of data centers

- › US, EU, AUS or custom*

[Learn more](#)

*dedicated infrastructure offers custom locations

✔ Guaranteed uptime

- › A minimum of 99.5%
- › custom SLA uptime available

[Learn more](#)

✔ 24/7 backups

- › Data is backed up daily and stored for 30 days

[Learn more](#)

✔ GDPR compliant

- › We value the privacy and security of our customers

[Learn more](#)

Roadmap – compliance & certifications

Security Features Enterprise	
Secure Delivery API	☑
Localization permissions	☑
Collection permissions	☑
Single sign-on	☑
Multifactor authentication	☑
Audit log	☑
User management API	☑
Choice of data center	☑
Web Application Firewall	☑
Custom roles	5+
SLA	Custom
Secure Assets - Advanced Asset Management	Add-on

Roadmap – compliance & certifications	
ISO 27001	☑
ISO 27017	☑
SOC 2 Type 2	☑
GDPR (externally verified)	☑
GLBA (self-assessment)	☑
HIPAA (self-assessment)	☑
CSA STAR	☑
HECVAT	☑
ISO 27018	roadmap
SOC 3	roadmap
TISAX	considered
IRAP	considered

Dedicated infrastructure

An optional add-on for increased control.

The benefits of dedicated infrastructure

- › Enhanced security for all data stored in Kontent.ai
- › Improved levels of confidentiality, data integrity, and availability
- › Supports regulatory compliance

Dedicated infrastructure add-ons

- › Data and resource isolation
- › Domain name-level isolation
- › Additional features and controls
- › IP whitelisting
- › Export logging
- › Restricted access for chosen email domains and subdomains
- › Improved performance and customizations

Dedicated infrastructure availability



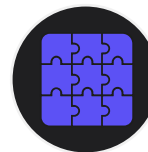
Enterprise upgrade

Available as an optional add-on to a Kontent.ai enterprise subscription.



Fully configurable

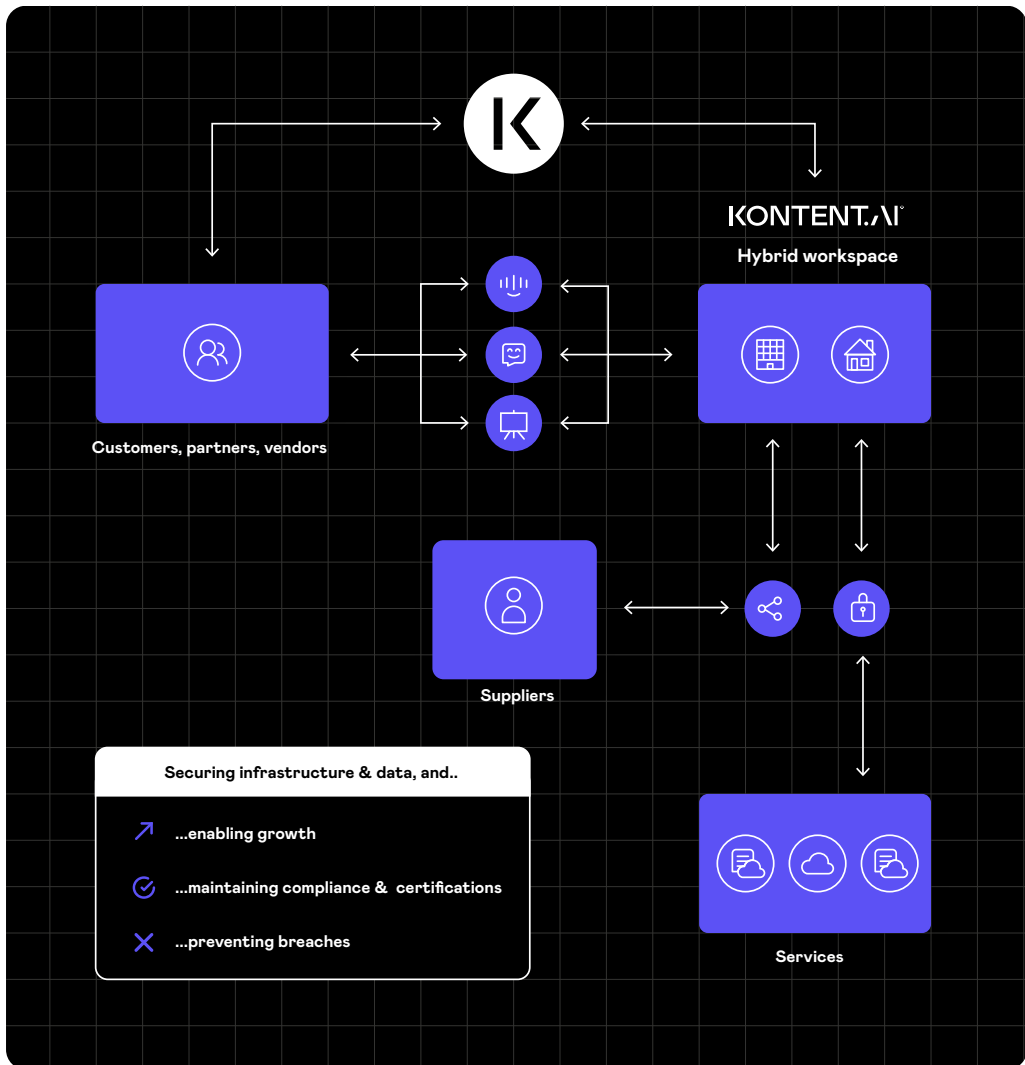
Additional features of dedicated infrastructure are set up according to business needs.



Tailored solution

Pricing and options for dedicated infrastructure are customized. Contact us for more details.

Kontent.ai internal security processes

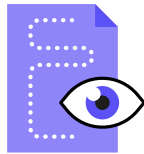


Kontent.ai security team

Experience from various locations, company sizes and industries including:

- > Software
 - > Consulting
- > Finance / Banking
 - > Hardware / IoT
- > Research
 - > (State-level) CSIRT

Our vision:



Be a trustworthy partner with an amazing security culture.

Our mission:



Building trust, empowering people and managing risk to secure us and our clients.



Secure Development Lifecycle



Learn more about Kontent.ai's SDLC in Agile Methodology [here](#).

Our internal security framework

Governance

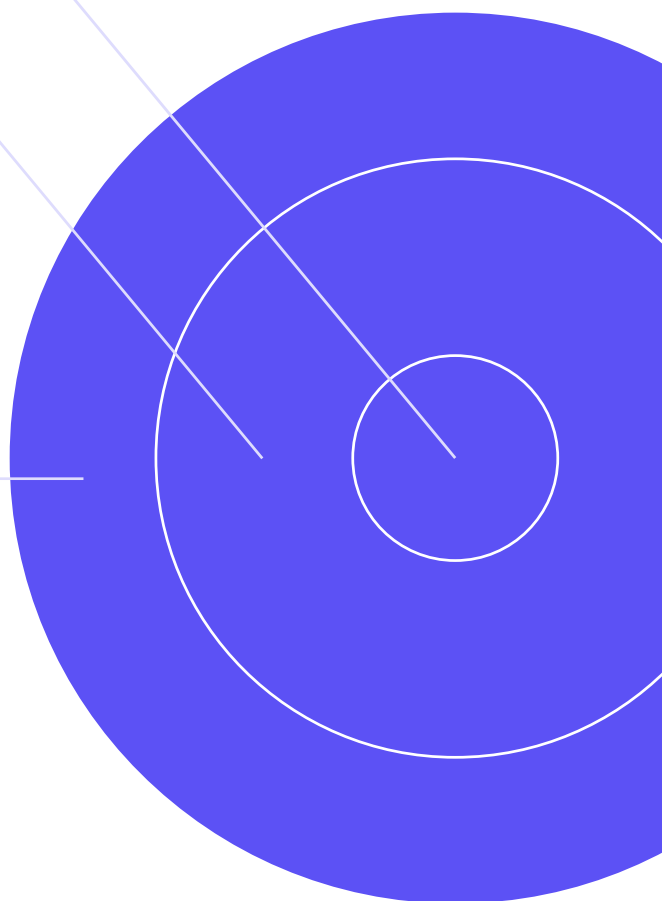
- › Board and Executive Management Team support
- › Security Steering & Compliance Committee oversight
- › Policy definition and enforcement

Risk Management

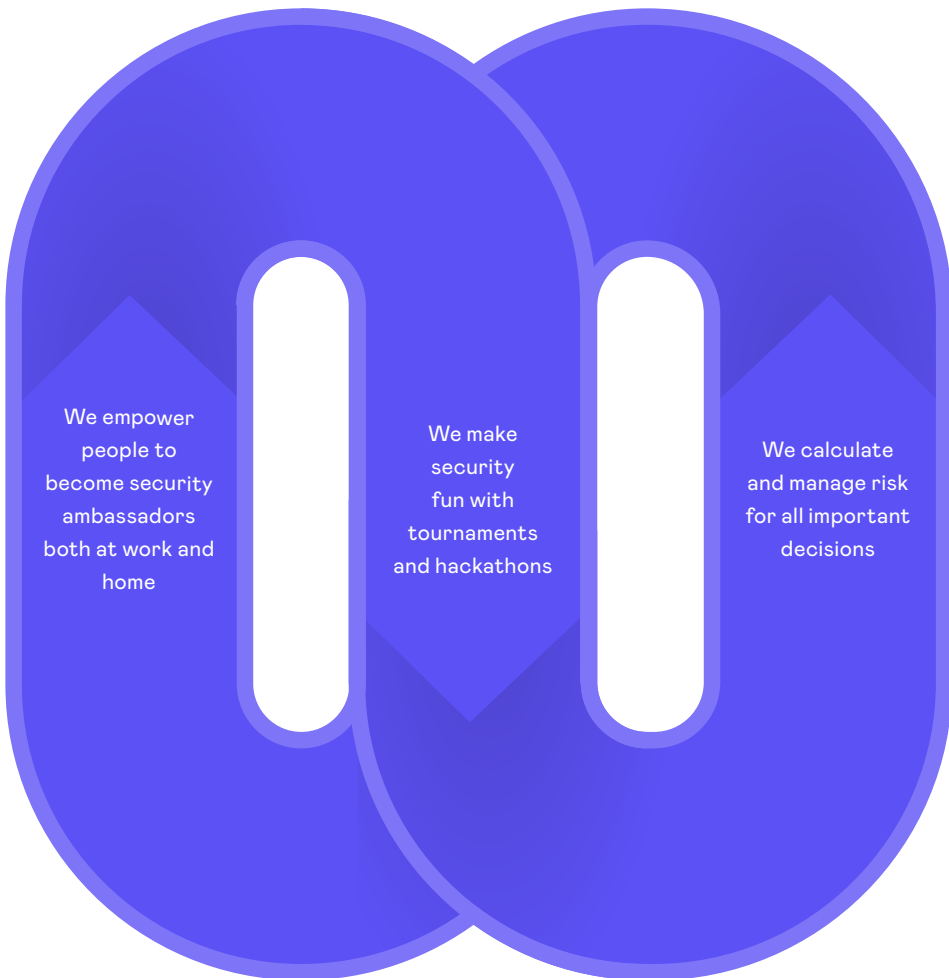
- › Risk appetite definition
- › Asset inventory and process map
- › Regular Business Impact Analysis
- › Qualitative and quantitative risk assessment
- › Risk mitigation and acceptance process tracing
- › Key Risk Indicators measurement and reporting

Compliance

- › Control framework implementation (ISO 27001, SOC 2, NIST CSF, CSA CCM, OWASP SAMM, CIS controls & benchmarks)
- › Internal and external audit
- › Privacy and personal data protection
- › Supply chain security management



Security culture



Explore the importance of security culture for businesses and its significance for us at Kontent.ai in our [blog post](#).

About Kontent.ai

Kontent.ai's mission is to help the world's leading organizations achieve an unparalleled return on their content. In the industry's first AI-powered CMS, content teams plan, create, and optimize content and deliver it to any channel—quickly, securely, and flexibly. Kontent.ai is designed to support organizations with exacting governance requirements, often in highly regulated industries and with complex content value chains.

Tight permissions control all operations; enterprise-grade security and privacy keep content safe. With a demonstrated ROI of 320%, Kontent.ai customers, including PPG, Elanco, Zurich Insurance, Cadbury, and Oxford University, benefit from a measurable step change in how their teams operate, increasing content velocity, mitigating risk, and maximizing yield. Kontent.ai is a Microsoft partner, MACH Alliance member, and recognized vendor by Gartner and Forrester. Learn more at: kontent.ai.

Want to see Kontent.ai in action?

Schedule a demo



KONTENT.AI®